

Front of cue card

Phonetic Alphabet			
A	Alpha	N	November
B	Bravo	O	Oscar
C	Charlie	P	Papa
D	Delta	Q	Quebec
E	Echo	R	Romeo
F	Foxtrot	S	Sierra
G	Golf	T	Tango
H	Hotel	U	Uniform
I	India	V	Victor
J	Juliet	W	Whiskey
K	Kilo	X	X-ray
L	Lima	Y	Yankee
M	Mike	Z	Zulu

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PN: JA-OPER-MI-ONE-001 1004098A

Back of cue card

Speak Numbers		
<ul style="list-style-type: none">● Say "point" for a decimal place● Say "zero" instead of "oh"● Say "two, six" for 26● Say "zero four, one five, one four" for 04/15/2014		
<ul style="list-style-type: none">● Long numbers: pause after 3-4 digits		
You: "one, two, three" (pause)		
Device: "one, two, three" (pause)		
You: "four, five, six" (pause)		
Device: "four, five, six"		
You: "dash, seven, eight, nine, ready"		
Device: "one, two, three, four, five, six, dash, seven, eight, nine, correct?"		
You: "yes"		
Voice Inspection Commands		
Get help	Go back	Skip
Details	Undo last entry	Skip section
Options	No more	Skip step
Review all	Cancel	Does not apply

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Action Required If...

Device has difficulty hearing/understanding

1. Make sure the microphone is covered with a windscreen.
2. Check position of microphone.
3. Take a noise sample.
4. Retrain word.

Trouble logging on

1. Ensure correct operator is selected.
2. Ensure correct headset is connected/paired.
3. Have management check for host/WLAN/network issues.

No sound through headset

1. Check battery for full charge.
2. Ensure headset is properly connected/paired.
3. Turn the device off then back on.
4. Test by switching to another working device.

Unable to hear device clearly

1. Ensure headset is properly connected/paired.
2. Ensure headset is in the proper position.
3. Adjust the volume.

Adjust The:

Volume if you want the device to speaker louder or softer.

Speed if you want the device to speak faster or slower.

Pitch if you want the device to speak higher or softer.

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Start Shift

1. Determine device to be used.
2. Determine charge state of device battery.
3. Remove device from charger.
4. Change to a fully charged battery if necessary.
5. For wireless headsets, pair the devices.
6. Mount device on holster/clip/harness.
7. Put on headset.
8. For wired headsets, connect headset to the device.
9. Wake up device.
10. Load operator.
11. Complete noise sample.

Finish Shift

Do not turn off if LED is blinking red.

1. Perform sign off.
2. Press and hold Play/Pause button until LED is red.
3. Remove device from device holster/clip/harness.
4. For wired headsets, disconnect headset. For wireless headsets, break pairing. Press + & — on the headset.
5. Remove headset.
6. For A500 and A720, wipe contacts as needed.
7. Remove windscreen/microphone cap/ear pad from headset and clean as needed.
8. Insert device into a charger making sure the device is seated properly. For A700 the battery indicator light on the device will turn yellow. For A500 the LED status on the charger will turn red.

Voice Commands

Talkman® sleep

Talkman wakeup

Talkman noise sample

Talkman report problem (Vocollect VoiceCatalyst® 1.2 and later)

Talkman continue

Say again

Talkman help

Talkman Device Buttons



Play/Pause – turns device on/off, wake/sleep



Plus – raises volume, scrolls through menu – A to Z

Minus – lowers volume, scrolls through menu – Z to A



Operator – launches a spoken menu, confirms selections

Speed/Pitch/Speaker

Press Operator button first then + or – until device says:

Change speed – makes voice faster or slower

Change pitch – makes voice higher or lower

Change speaker – selects male or female voice

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Talkman Device LEDs



G

Solid/small segment on — device is on
Blinking/small segment pulsing — device is sleeping



R

Solid/rotating ring — device is turning off or
device is loading

Do not remove battery, turn off power, or
place in charger at this time



Y

Rotating ring (*A700 only*) — starting up or
loading/changing operator, task, or voice



Network LED

Pulse – connected to WLAN

Fast blink – trying to connect to WLAN



Bluetooth®

Fast blink – looking for a pairing

Pulse – paired to device



NFC LED (*A700 only*)

Fast blink – scanning for a tag

Slow pulse – readable

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